



Instructions to Obtain Medical Records

To obtain medical records please complete the following steps:

1. Complete the medical records Authorization for Release of Information Form in its entirety.
2. Sign and date the form.
3. In order to verify your identification; we require that you include a legible copy of a valid Government issued photo I.D. (i.e.: Driver's license, Military I.D.)
4. Fax, E-Mail or Mail your completed request along with your ID to:

Reno Behavioral Healthcare Hospital
Health Information Management
6940 Sierra Center Parkway
Reno, NV 89511
Phone: (775) 393-2243
Fax: (775) 852-1473
E-Mail: arn.him@renobehavioral.com

Instructions for Completing the Authorization for Release of Information:

Please include the following information.

1. The patient's name.
2. The patient's date of birth.
3. The patient's address.
4. Telephone number where the patient may be reached should we need to call you.
5. Name, Address, Telephone and/or Fax Number of person or facility where medical records are to be sent.

Please Note: Medical Records that are copied for any reason other than continuity of care are subject to a fee of \$0.60 per page (NRS 629.061).

Please allow 7-10 working days from the date of receipt of the completed authorization. Nevada law permits up to 30 working days (NRS 629.061).

If medical records are needed for continuity of care Reno Behavioral Healthcare Hospital will send the records to your provider at no cost to you, with a proper ROI request. For status on your request for records please contact medical records using the information above.

Disability, Insurance, and Third-Party Requests: A request should be sent from Disability Determination Services, your insurance company, or attorney and either faxed or mailed to the address above.